IPv6 Diagnostic and Troubleshooting

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Introduction

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The IPv6 ICMP feature enables control over the error and informational message rate for IPv6 traffic, which can help mitigate the effects of a Denial-of-service attack. Ping6 enables verification of access to a specific IPv6 device, and traceroute6 enables tracing the route to an IPv6-enabled device on the network.

ICMP Rate-Limiting

ICMP rate-limiting controls the rate at which ICMPv6 generates error and informational messages for features such as:

- neighbor solicitations
- neighbor advertisements
- multicast listener discovery (MLD)
- path MTU discovery (PMTU)
- duplicate address discovery (DAD)
- neighbor unreachability detection (NUD)
- router discovery
- neighbor discovery (NDP)

ICMPv6 error message generation is enabled by default. The rate of message generation can be adjusted, or message generation can be disabled.
Controlling the frequency of ICMPv6 error messages can help to prevent DoS (Denial-of-Service) attacks. With IPv6 enabled on the switch, you can control the allowable frequency of these messages with ICMPv6 rate-limiting.

**Syntax:** ipv6 icmp error-interval < 0 - 2147483647 > [bucket-size < 1 - 200 >]

This command is executed from the global configuration level, and uses a “token bucket” method for limiting the rate of ICMP error and informational messages. Using this method, each ICMP message uses one token, and a message can be sent only if there is a token available. In the default configuration, a new token can be added every 100 milliseconds, and a maximum of 10 tokens are allowed in the token bucket. If the token bucket is full, a new token cannot be added until an existing token is used to enable sending an ICMP message. You can increase or decrease both the the frequency with which used tokens can be replaced and (optionally) the number of tokens allowed to exist.

**error-interval:** Specifies the time interval in milliseconds between successive token adds. Increasing this value decreases the rate at which tokens can be added. A setting of 0 disables ICMP messaging.

**Default:** 100; **Range:** 0 - 2147483647.

**bucket-size:** This optional keyword specifies the maximum number of tokens allowed in the token bucket at any time. Decreasing this value decreases the maximum number of tokens that may be available at any time.

**Default:** 10; **Range:** 1 - 200.

You can change the rate at which ICMP messages are allowed by changing the error-interval with or without a corresponding change in the bucket-size.

The `no ipv6 icmp error-interval` command resets both the error-interval and the bucket-size values to their defaults.

Use the `show run` command to view the current ICMP error interval settings.

For example, the following command limits ICMP error and informational messages to no more than 20 every 1 second:

ProCurve(config)# ipv6 icmp error-interval 1000000 bucket-size 20
Ping for IPv6 (Ping6)

The Ping6 test is a point-to-point test that accepts an IPv6 address or IPv6 host name to see if an IPv6 switch is communicating properly with another device on the same or another IPv6 network. A ping test checks the path between the switch and another device by sending IP packets (ICMP Echo Requests).

To use a ping6 command with an IPv6 host name or fully qualified domain names, refer to “DNS Resolver for IPv6” on page 9-10.

You can issue single or multiple ping tests with varying repetitions and timeout periods to wait for a ping reply.

Replies to each ping test are displayed on the console screen. To stop a ping test before it finishes, press [Ctrl] [C].

For more information about using a ping test, refer to the “Troubleshooting” appendix in the current Management and Configuration Guide for your switch.
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Ping for IPv6 (Ping6)

Syntax: ping6 <ipv6-address | hostname | switch-number>
         [repetitions < 1 - 10000>] [timeout < 1 - 60>]
         [data-size < 0 - 65507>] [source < ipv6-addr | vid >] [oobm]
ping6 <link-local-address|vlan<vid> | hostname | switch-number>
         [repetitions < 1 - 10000>] [timeout < 1 - 60>]
         [data-size < 0 - 65507>] [source < ipv6-addr | vid >] [oobm]

Pings the specified IPv6 host by sending ICMP version 6
   (ICMPv6) echo request packets to the specified host.
<ipv6-address>: IPv6 address of a destination host device.
<link-local-address >%vlan<vlan-id>: IPv6 link-local
   address, where %vlan<vlan-id> specifies the VLAN ID number.
< hostname >: Host name of an IPv6 host device configured on
   an IPv6 DNS server.
< switch-number >: Number of an IPv6-based switch that is
   a member of a switch stack (IPv6 subnet). Valid values: 1 -
   16.
< oobm >: For switches that have a separate out-of-band
   management (OOBM) port, oobm specifies that the traffic
   originates from the out-of-band management port.
[repetitions < 1 - 10000>]: Number of times that IPv6 ping
   packets are sent to the destination IPv6 host. Default: 1.
[timeout<1 - 60>]: Number of seconds within which a response
   is required from the destination host before the ping test
   times out. Valid values: 1 - 60. Default: 1 second.
[data-size <0 - 65471>]: Size of data (in bytes) to be sent in ping
   packets. Valid values: 0 - 65471. Default: 0.
[data-fill <0 - 1024>]: Text string used as data in ping packets.
   Range: up to 1024 alphanumeric characters; Default: 0.
[source < ipv6-addr | vid >]: The IPv6 address of the pinging
   device or the VLAN-ID on which the ping is being sent.
   Default: 0 (no text is used).
IPv6 Diagnostic and Troubleshooting
Ping for IPv6 (Ping6)

```
ProCurve# ping6 fe80::2:1%vlan10
fe80:0000:0000:0000:0000:0002:0001 is alive, time = 975 ms

ProCurve# ping6 2001:db8:a:1c:e3:3 repetitions 3
2001:0db8:0000:0000:0000:00a:001c:00e3:0003 is alive, iteration 1, time = 15 ms
2001:0db8:0000:0000:0000:00a:001c:00e3:0003 is alive, iteration 2, time = 15 ms
2001:0db8:0000:0000:0000:00a:001c:00e3:0003 is alive, iteration 3, time = 15 ms
3 packets transmitted, 3 packets received, 0% packet loss
round-trip (ms) min/avg/max = 15/15/15

ProCurve# ping6 2001:db8:214:c2ff:fe4c:e480 repetitions 3 timeout 2
2001:db8:0000:0000:0214:c2ff:fe4c:e480 is alive, iteration 1, time = 15 ms
2001:db8:0000:0000:0214:c2ff:fe4c:e480 is alive, iteration 2, time = 10 ms
2001:db8:0000:0000:0214:c2ff:fe4c:e480 is alive, iteration 3, time = 15 ms

ProCurve# ping6 2001:db8::10
Request timed out.
```

Figure 9-1. Examples of IPv6 Ping Tests
Traceroute for IPv6

The traceroute6 command enables you to trace the route from a switch to a host device that is identified by an IPv6 address or IPv6 host name. In the command output, information on each (router) hop between the switch and the destination IPv6 address is displayed.

To use a traceroute6 command with an IPv6 host name or fully qualified domain names, refer to “DNS Resolver for IPv6” on page 9-10.

Note that each time you perform a traceroute operation, the traceroute command uses the default settings unless you enter different values with each instance of the command.

Replies to each traceroute operation are displayed on the console screen. To stop a traceroute operation before it finishes, press [Ctrl] [C].

For more information about how to configure and use a traceroute operation, refer to the “Troubleshooting” appendix in the Management and Configuration Guide.
**Syntax:**
traceroute6 < ipv6-address | hostname >
[minttl < 1-255 > [maxttl < 1-255 >
[timeout < 1 - 60 >] [probes < 1-5 >] [source < ipv6-addr | vid ] oobm>

traceroute6 <link-local-address%vlan<vid> | hostname >
[minttl < 1-255 >] [maxttl < 1-255 >]
[timeout < 1 - 60 >] [probes < 1-5 >] [source < ipv6-addr | vid | oobm>

Lists the IPv6 address of each hop in the route to the specified destination host device with the time (in microseconds) required for a packet reply to be received from each next-hop device.

*<ipv6-address>*: IPv6 address of a destination host device.

*<link-local-address>%vlan<vlan-id>*: IPv6 link-local address, where *%vlan<vlan-id>* specifies the VLAN ID number.

*<hostname>*: Host name of an IPv6 host device configured on an IPv6 DNS server.

*<oobm>*: For switches that have a separate out-of-band management (OOBM) port, oobm specifies that the traffic originates from the out-of-band management port.

**minttl**: Minimum number of hops allowed for each probe packet sent along the route. **Default**: 1; **Range**: 1 - 255.

- If the **minttl** value is greater than the actual number of hops, the traceroute output displays only the hops equal to or greater than the configured **minttl** threshold value. The hops below the threshold value are not displayed.
- If the **minttl** value is the same as the actual number of hops, only the final hop is displayed in the command output.
- If the **minttl** value is less than the actual number of hops, all hops to the destination host are displayed.
**IPv6 Diagnostic and Troubleshooting**

**Traceroute for IPv6**

- **maxttl:** Maximum number of hops allowed for each probe packet sent along the route. Valid values: 1 - 255. Default: 30.
  - If the maxttl value is less than the actual number of hops required to reach the host, the traceroute output displays only the IPv6 addresses of the hops detected by the configured maxttl value.

- **timeout:** Number of seconds within which a response is required from the IPv6 device at each hop in the route to the destination host before the traceroute operation times out. **Default:** 5 seconds; **Range:** 1 - 60.

- **probes:** Number of times a traceroute is performed to locate the IPv6 device at any hop in the route to the specified host before the operation times out. **Default:** 3; **Range:** 1 - 5.

- **[source < ipv6-addr [vid]>]:** The source IPv6 address or VLAN of the traceroute device or the VLAN-ID on which the traceroute packet is being sent.

```
ProCurve# traceroute6 2001:db8::10
traceroute to 2001:db8::10
    1 hop min, 30 hops max, 5 sec. timeout, 3 probes
    2001:db8::a:1c:e3:3 0 ms 0 ms 0 ms
    2 2001:db8:0:7::5 7 ms 3 ms 0 ms
    3 2001:db8:214:c2ff:fe4c:e480 0 ms 1 ms 0 ms
    4 2001:db8::10 0 ms 1 ms 0 ms
```

```
ProCurve# traceroute6 2001:db8::10 maxttl 7
traceroute to fe80::1:2:3:4
    1 hop min, 7 hops max, 5 sec. timeout, 3 probes
    2001:db8::a:1c:e3:3 0 ms 0 ms 0 ms
    2 2001:db8:0:7::5 0 ms 0 ms 0 ms
    3 * 2001:db8:214:c2ff:fe4c:e480 *  
    4  *  *  *
    5  *  *  *
    6  *  *  *
    7  *  *  *
```

**Figure 9-2. Examples of IPv6 Traceroute Probes**

- Intermediate router hops with the time (in milliseconds) for the switch to receive a response from each of the three probes sent to each router.
- At hop 3, the first and third probes timed out, but the second probe reached the router. Each timed-out probe is displayed with an asterisk (*).
- The four remaining probes within the configured seven-hop maximum (maxttl) also timed out without finding a next-hop router or the destination IPv6 address.
DNS Resolver for IPv6

The Domain Name System (DNS) resolver is designed for local network domains where it enables use of a host name or fully qualified domain name to support DNS-compatible commands from the switch. Beginning with software release K.13.01, DNS operation supports these features:

- dual-stack operation: IPv6 and IPv4 DNS resolution
- DNS-compatible commands: ping, ping6, traceroute, and traceroute6
- multiple, prioritized DNS servers (IPv4 and IPv6)

DNS Configuration

Up to three DNS servers can be configured. The addresses must be prioritized, and can be for any combination of IPv4 and IPv6 DNS servers.

Note

This section describes the commands for configuring DNS operation for IPv6 DNS applications. For further information and examples on using the DNS feature, refer to “DNS Resolver” in appendix C, “Troubleshooting”, in the current Management and Configuration Guide for your switch.

Syntax: [no] ip dns server-address priority <1 - 3> <ip-addr> [oomb]

Used at the global config level to configure the address and priority of a DNS server. Allows for configuring up to three servers providing DNS service. (The servers must all be accessible to the switch.) The command allows both IPv4 and IPv6 servers in any combination and any order of priority.

priority <1 - 3>: Identifies the order in which the specified DNS server will be accessed by a DNS resolution attempt. A resolution attempt tries each configured DNS server address, in ascending order of priority, until the attempt is successful or all configured server options have been tried and failed. To change the priority of an existing server option, you must remove the option from the switch configuration and re-enter it with the new priority. If another server address is configured for the new priority, you must also remove that address from the configuration before re-assigning its priority to another address.

— Continued on the next page. —
The **no** form of the command removes the specified address from the server address list configured on the switch.

**< ip-addr>:** Specifies the address of an IPv6 or IPv4 DNS server.

**[oobm]:** For switches that have a separate out-of-band management (OOBM) port, this parameter specifies that communication with the DNS server goes through that OOBM port.

**Syntax:** `[no] ip dns domain-name < domain-name-suffix>

Used at the global config level to configure the domain suffix that is automatically appended to the host name entered with a command supporting DNS operation. Configuring the domain suffix is optional if you plan to use fully qualified domain names in all cases instead of just entering host names.

You can configure up to three addresses for DNS servers in the same or different domains. However, you can configure only one domain name suffix. This means that a fully qualified domain name must be used to resolve addresses for hosts that do not reside in the same domain as the one you configure with this command. That is, if the domain name suffix and the address of a DNS server for that same domain are both configured on the switch, then you need to enter only the host name of the desired target when executing a command that supports DNS operation. But if the DNS server used to resolve the host name for the desired target is in a different domain than the domain configured with this command, then you need to enter the fully qualified domain name for the target.

The **no** form of the command removes the configured domain name suffix.

For example, suppose you want to configure the following on the switch:
- the address **2001:db8::127:10** which identifies a DNS server in the domain named mygroup.procurve.net
- a priority of 1 for the above server
- the domain suffix **mygroup.procurve.net**
Assume that the above, configured DNS server supports an IPv6 device having a host name of “mars-1” (and an IPv6 address of fe80::215:60ff:fe7a:adc0) in the “mygroup.procurve.net” domain. In this case you can use the device’s host name alone to ping the device because the mygroup.procurve.net domain has been configured as the domain name on the switch and the address of a DNS server residing in that domain is also configured on the switch. The commands for these steps are as follows:

```
ProCurve(config)# ip dns server priority 1 2001:db8::127:10
ProCurve(config)# ip dns domain-name mygroup.procurve.net
ProCurve(config)# ping6 mars-1
fe80::215:60ff:fe7a:adc0 is alive, time = 1 ms
```

**Figure 9-3. Example of Configuring for a Local DNS Server and Pinging a Registered Device**

However, for the same “mars-1” device, if mygroup.procurve.net was not the configured domain name, you would have to use the fully qualified domain name for the device named mars-1:

```
ProCurve# ping6 mars-1.mygroup.procurve.net
```

For further information and examples on using the DNS feature, refer to “DNS Resolver” in appendix C, “Troubleshooting”, in the current Management and Configuration Guide for your switch.

**Viewing the Current Configuration**

Use the `show ip dns` command to view the current DNS server configuration.

Use the `show run` command to view both the current DNS server addresses and the current DNS domain name in the active configuration.

**Operating Notes**

In software release K.13.01, DNS addressing is not configurable from a DHCPv6 server.
Debug/Syslog for IPv6

The Debug/System logging (Syslog) for IPv6 feature provides the same logging functions as the IPv4 version, allowing you to record IPv4 and IPv6 Event Log and debug messages on a remote device to troubleshoot switch or network operation. For example, you can send messages about routing misconfigurations and other network protocol details to an external device, and later use them to debug network-level problems.

Configuring Debug and Event Log Messaging

To specify the types of debug and Event Log messages that you want to send to an external device:

- Use the `debug < debug-type >` command to send messaging reports for the following types of switch events:
  - ACL “deny” matches
  - DHCP snooping events
  - Dynamic ARP protection events
  - Events recorded in the switch’s Event Log
  - IPv4 OSPF and RIP routing events
  - IPv6 DHCPv6 client and Neighbor Discovery events
  - LLDP events

- Use the `logging < severity severity-level | system-module system-module >` command to select a subset of Event Log messages to send to an external device for debugging purposes according to:
  - Severity level
  - System module
## Debug Command

**Syntax:** `[no] debug < debug-type >

Configures the types of IPv4 and IPv6 messages that are sent to Syslog servers or other debug destinations, where `<debug-type>` is any of the following event types:

- **acl**
  
  When a match occurs on an ACL “deny” statement with a `log` parameter, an ACL message is sent to configured debug destinations. (Default: Disabled - ACL messages for traffic that matches “deny” entries are not sent.)

- **all**
  
  Configures all IPv4 and IPv6 debug message types to be sent to configured debug destinations. (Default: Disabled - No debug messages are sent.)

- **arp-protect**
  
  Configures messages for Dynamic ARP Protection events to be sent to configured debug destinations. (Default: Disabled - No debug messages are sent.)

- **event**
  
  Configures Event Log messages to be sent to configured debug destinations.

  Event Log messages are enabled to be automatically sent to debug destinations in the following conditions:
  
  - If no Syslog server address is configured and you enter the `logging` command to configure a destination address.
  - If at least one Syslog server address is configured in the startup configuration and the switch is rebooted or reset.

- **ip**
  
  Configures IPv4 OSPF and RIP routing messages to be sent to configured debug destinations.
**Syntax:** [no] debug < debug-type > (Continued)

```
ip [ ospf < adj | event | flood | lsa-generation | packet | retransmission | spf > ]
  Configures specified IPv4 OSPF message types to be sent to configured debug destinations:
  adj — Adjacency changes.
  event — OSPF events.
  flood — Information on flood messages.
  lsa-generation — New LSAs added to database.
  packet — Packets sent/received.
  retransmission — Retransmission timer messages.
  spf — Path recalculation messages

ip [ rip < database | event | trigger > ]
  Configures specified IPv4 RIP message types to be sent to configured debug destinations:
  database — Database changes
  event — RIP events
  trigger — Trigger messages

ipv6
  Configures messages for IPv6 DHCPv6 client and neighbor discovery events to be sent to configured debug destinations.

ipv6 [ dhcpv6-client < events | packets > ]
  Configures one of the following IPv6 message types to be sent to configured debug destinations:
    dhcpv6-clients events — DHCPv6 client events
    dhcpv6-clients packets — Statistics on DHCPv6 packets transmitted on a switch configured as a DHCPv6 client
    nd — Events during IPv6 neighbor discovery

lldp
  Configures all LLDP message types to be sent to configured debug destinations.

wireless-services
  Configures messages about the operation of wireless-services modules to be sent to configured debug destinations.
Configuring Debug Destinations

A Debug/Syslog destination device can be a Syslog server (up to six maximum) and/or a console session:

- Use the `debug destination < logging | session | buffer >` command to enable (and disable) Syslog messaging on a Syslog server or to a CLI session for the debug message types configured with the `debug` and `logging` commands (see “Configuring Debug and Event Log Messaging” on page 9-13):
  
  - `debug destination logging` enables the configured debug message types to be sent to Syslog servers configured with the `logging` command.
  
  - `debug destination session` enables the configured debug message types to be sent to the CLI session that executed this command. The session can be on any one terminal emulation device with serial, Telnet, or SSH access to the CLI at the Manager level prompt.
  
  - `debug destination buffer` enables the configured debug message types to be sent to a buffer in switch memory.
Logging Command

**Syntax:** [no] logging < syslog-ipv4-addr >

Enables or disables Syslog messaging to the specified IPv4 address. You can configure up to six addresses. If you configure an address when none are already configured, this command enables destination logging (Syslog) and the Event debug type. Therefore, at a minimum, the switch begins sending Event Log messages to configured Syslog servers. If other debug message types are configured, they are also sent to the Syslog server.

**no logging** removes all currently configured Syslog logging destinations from the running configuration.

**no logging < syslog-ipv4-address >** removes only the specified Syslog logging destination from the running configuration.

**Note:** The **no logging** command does not delete the Syslog server addresses stored in the startup configuration. To delete Syslog addresses in the startup configuration, you must enter the **no logging command** followed by the **write memory** command. To verify the deletion of a Syslog server address, display the startup configuration by entering the **show config** command.

To block the messages sent to configured Syslog servers from the currently configured debug message type, enter the **no debug < debug-type >** command.

To disable Syslog logging on the switch without deleting configured server addresses, enter the **no debug destination logging** command.

For complete information on how to configure a Syslog server and Debug/Syslog message reports, refer to the “Troubleshooting” appendix in the Management and Configuration Guide.